ACAP Leadership Academy Webinar #1: Speaker Bios

Leanne Berge
Chief Executive Officer, Community Health Plan of Washington

Leanne Berge, Esq., is the Chief Executive Officer of Community Health Plan of Washington (CHPW) and Community Health Network of Washington (CHNW). CHPW, a not-for-profit organization founded by local community health centers, serves approximately 275,000 members across the state in Medicaid and Medicare programs. CHNW, the governing body for CHPW, is a state-wide network of 20 federally qualified health centers. CHNW's mission is to improve the health status of its communities through high-quality, affordable, community-based health care to underserved individuals and families.

As a leader in managed care with a focus on public programs, Ms. Berge has long demonstrated a strong commitment to improving outcomes for underserved populations. Prior to taking on her current role in the state of Washington, she served in a number of executive roles in Massachusetts, including Senior Vice President with Commonwealth Care Alliance (CCA), a Special Needs Plan serving complex populations in Massachusetts, where she launched and led the One Care program for dually eligible members under the ACA. Prior to her work with CCA, Ms. Berge held executive leadership roles with Network Health, a provider-sponsored MMCO Plan, and Harvard Pilgrim Health Care, a top-performing NCQA health plan. She also served as COO for a high performing Accountable Care Organization (Mt. Auburn Independent Practice Association) where she focused on improving the performance of its Medicare population.

Ms. Berge holds a Juris Doctor from Georgetown Univesity and a Bachelor of Arts degree from Brandeis University.

Felecia Garner
Behavioral Health Medical Director, Community Health Choice

Felecia Garner, M.D., is the Behavioral Health Medical Director at Community Health Choice and has been integral in the in-sourcing and successful implementation of supporting the behavioral health needs of the members while working in collaboration with a behavioral health team of clinical and non-clinical staff as well as working collaboratively will other departments within the MCO.

Dr. Garner is a physician who specializes in adult, child and adolescent psychiatry. She holds board certifications from the American Board of Psychiatry and Neurology in General Psychiatry and Child and Adolescent Psychiatry. She is a graduate of Xavier University of Louisiana in New Orleans, Louisiana. Dr. Garner is also a graduate of the University of Texas Health Science Center at Houston (UTHealth) where she received her Doctorate of Medicine and completed residency training in General/Adult Psychiatry and then pursuing fellowship training in Child and Adolescent Psychiatry. After completing training, Dr. Garner joined the faculty of the Department of Psychiatry and Neurology at the University of Texas Health Science Center at Houston as a Clinical Assistant Professor responsible for the training and clinical supervision of child and adolescent psychiatry fellows, as well as providing direct patient care in a community school-based clinic in affiliation with the Houston Independent School District. Dr. Garner was also on faculty at MD Anderson Cancer Center as Clinical Assistant Professor providing direct patient care on the psychiatric consultation and liaison service.

Tricia Grayson
Director of Communications and Marketing, AmeriHealth Caritas Louisiana

A former journalist, Tricia Grayson came to AmeriHealth Caritas Louisiana in March 2016 with more than 20 years of experience in marketing, communications, and public relations. Her background includes coordinating national media and grassroots efforts on Capitol Hill in support of Medicare Advantage.

She has been awarded for her efforts with the senior fitness program SilverSneakers®, as well as for her work to educate Louisianans on Medicaid expansion. In 2013, Ms. Grayson was recognized as one of northwest Louisiana's top business professionals. In 2017, she earned an Accreditation in Public Relations, and in 2018 she was recognized by the Southern Public Relations Federation as a Senior Practitioner. Ms. Grayson holds a Bachelor of Arts degree in public relations from Louisiana State University-Shreveport.

In her spare time, she enjoys spending time outdoors and with her family. She is an avid trail runner and health/wellness advocate.

Cortney Ware
Senior Finance Director, Banner University Health Plans

Cortney Ware is a native of Tucson, Arizona, and has worked in health care for over 15 years. She began her career working in the delivery system in skilled nursing facilities specializing in Alzheimer's memory care, while working towards an Associates in Business Administration. Once she completed her Associate's degree, she started working for a locally-owned company as a bookkeeper while she completed her Bachelor's of Science in Accounting. After completing her Bachelor's, she went back into health care and worked as an office manager for a skilled nursing facility.

In 2013, Ms. Ware started with University of Arizona Health Network as an accountant for the D-SNP line of business. This transitioned into an Financial Analytics role where she led the annual bid process. In 2015, with the acquisition of Banner, she became focused on Risk Adjustment and became a Project Manager to improve the Risk Adjustment Factor (RAF) program for the plan. As Banner continued to grow, her role developed into a Revenue Manager where she also led the encounters team for state reporting, reinsurance, TPL recoveries, in addition to the now operational RAF program. This became an overall Finance Manager position, where her scope was expanded to include accounting team and provider payments. In 2017, Ms. Ware was promoted to the Director of Finance of Banner University Health Plan, and in 2019 took the role of Finance Senior Director. She has been with the plan to implement the Arizona Long Term contract, the Arizona Complete Care (Acute and Behavioral Health) contract, as well as expansion for the D-SNP into the FIDE SNP program.