



**L.A. Care**  
HEALTH PLAN®

**For All of L.A.**

# Investment and Partnership to Address Housing and Social Determinants of Health



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ACAP Summit  
June 20, 2019



**ELEVATING  
HEALTHCARE**  
IN LOS ANGELES COUNTY  
SINCE 1997

# About L.A. Care Health Plan

[www.lacare.org](http://www.lacare.org)



L.A. Care Health Plan is a public entity and community-accountable health plan serving residents of Los Angeles County through a variety of health coverage programs including [Medi-Cal](#) (California's Medicaid Program), [L.A. Care Covered™](#), [L.A. Care Cal MediConnect Plan](#), and [PASC-SEIU Homecare Workers Health Care Plan](#).

L.A. Care is a leader in developing new programs through innovative partnerships designed to provide health coverage to vulnerable populations and to support the safety net. With more than 2 million members, L.A. Care is the nation's largest publicly operated health plan.



# L.A. Care's Commitment to Address SDOH

*Incorporating SDOH into every member touchpoint and piloting new programs.*

## L.A. Care Community Link

(Online Platform for Plan and Providers to assess and connect members with local public and social services)

Investments, pilots, and new programs in 5 high-priority areas:

Housing &  
Homelessness

Food Security

Income  
Security

Transportation

Early  
Childhood  
Education and  
Development

# Whole Person Care - LA



**15 programs for 6 vulnerable groups**, experiencing:  
Homelessness, Reentry, Mental Health, Substance Use  
Disorders, Readmission Risk, High-Risk Pregnancy

## Background

Part of CA's "Medi-Cal  
2020" 1115 Waiver

Lead Agency: L.A. County  
Dept. of Health Services

Funded CY 2016-2020

Program Start Dates: Mid  
– Late 2017

## Goals

Build infrastructure &  
community capacity

Improve care to most  
vulnerable Medi-Cal  
members

Address social &  
behavioral health needs

Expand successful local  
programs

## Impact

\$1.26B over 5 years (50%  
FFP)

Over 48,000 unique  
clients served; over  
28,000 currently enrolled

Approximately 600 new  
jobs, with emphasis on  
Community Health  
Workers

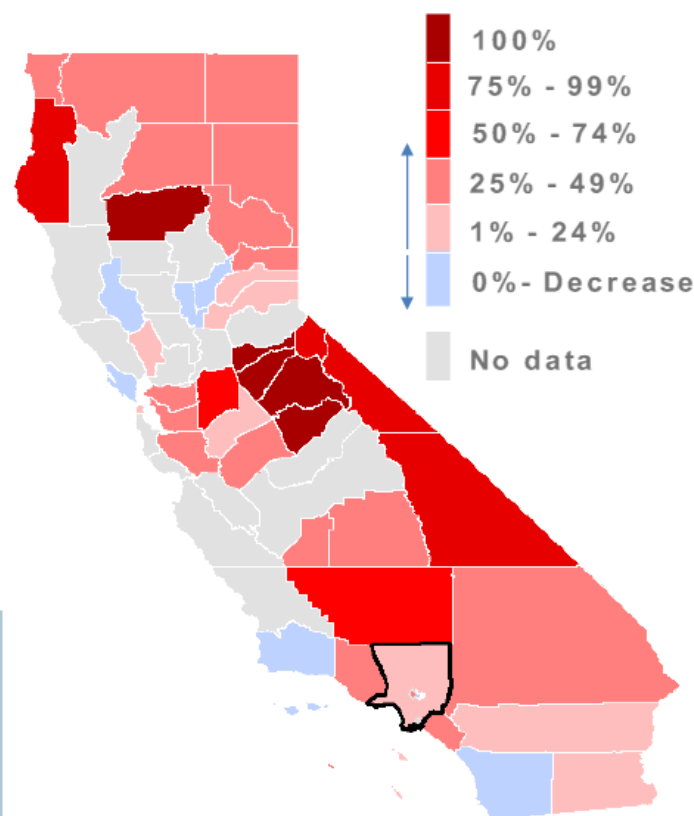
**Health Plan Role: Thought Partner, Program Development, Referrals, Data**

# Rising Homelessness in California

**The affordable housing crisis is driving a regional increase in homelessness**

- Rising homelessness is a statewide challenge
- The simple average increase among reporting areas statewide is +35%
- LA is the least affordable housing market in the United States\*

Percent Change for CA Continuums of Care between 2017 and 2019 Homeless Counts



\*Joint Center for Housing Studies of Harvard University, "The State of the Nation's Housing" 2018



## Partnership Goals

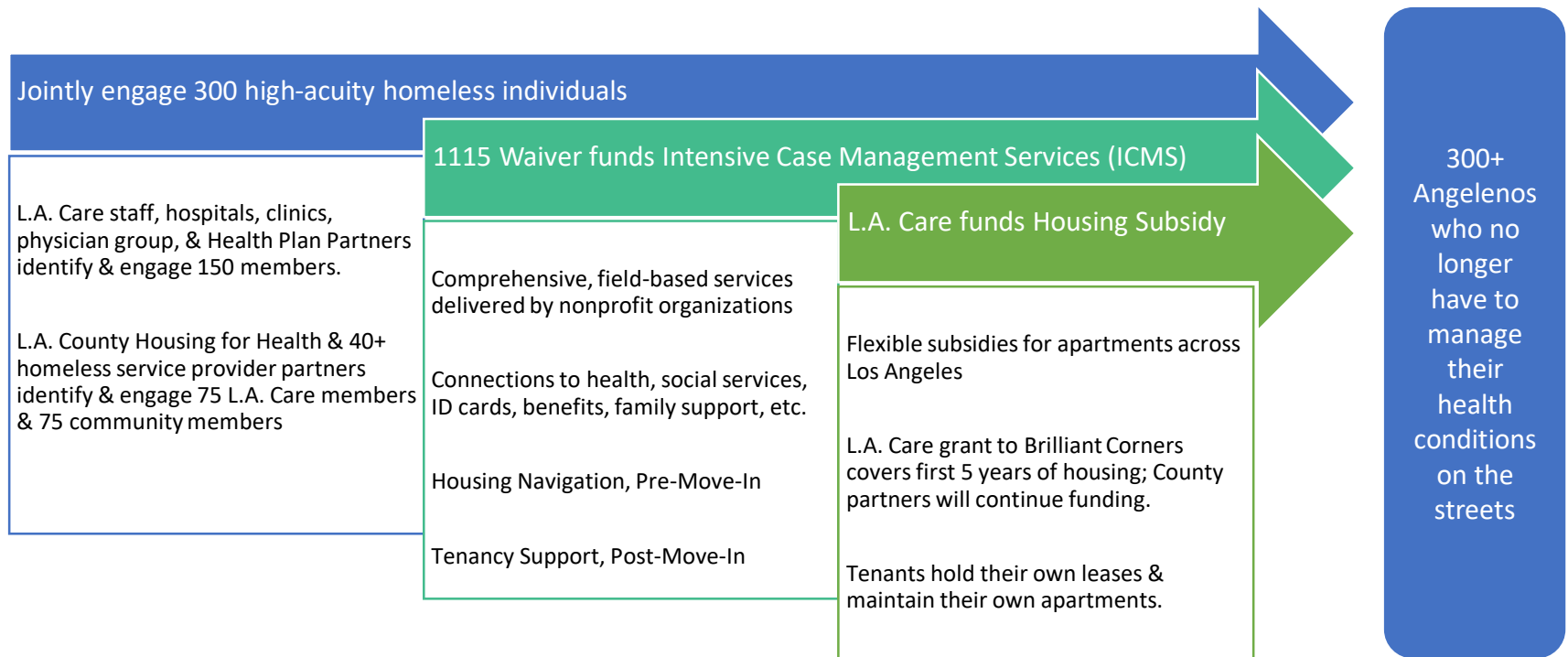


- Provide pathways to permanent housing for high-need L.A. Care members experiencing homelessness
- Build partnerships and operational connections between L.A. Care providers and Housing for Health providers
- Increase local resources by partnering to leverage 1115 Waiver:
  - 1115 Waiver w/local County match to fund supportive services to stabilize clients
  - L.A. Care \$20M grant to fund “room & board” housing costs



# Housing for Health & Brilliant Corners Grant & Referral Partnership

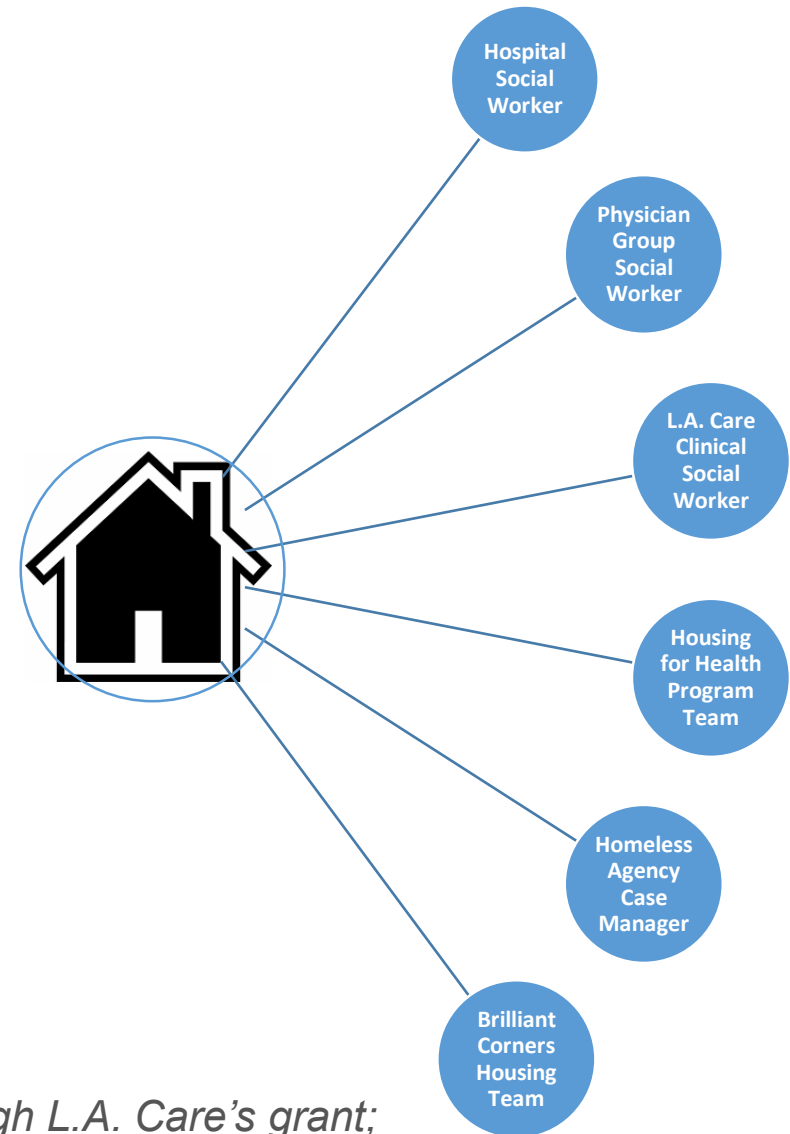
L.A. Care has made a \$20 million, five year commitment to L.A. County Housing for Health via fiscal intermediary Brilliant Corners.\*



\*Contingent upon grantee performance, availability of funds, & board approval.



# Ma'lissa's Story



*One of 291 individuals currently housed through L.A. Care's grant;  
60 additional households to go!*





# Many strategies to address homelessness



# Housing Issues Beyond Homelessness

Legal Services  
to Prevent  
Eviction

Housing  
Affordability  
& Quality

Long Term  
Care  
Transitions

“In lieu of”  
Services



# What's Next?



## OPPORTUNITIES

- High water mark for public investment in healthcare safety net
- Build on new relationships and partnerships
- Emerging evidence for clinical and financial ROI



## CHALLENGES

- Sustaining momentum and funding
- Making headway despite affordable housing shortage
- Taking pilots to enormous scale
- What if better care doesn't always save money?



# Thank you!



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