

**ACAP Survey Results on the Impact of the  
Citizenship & Identity Requirement  
and  
How Massachusetts Has Implemented  
the C&I Requirement**

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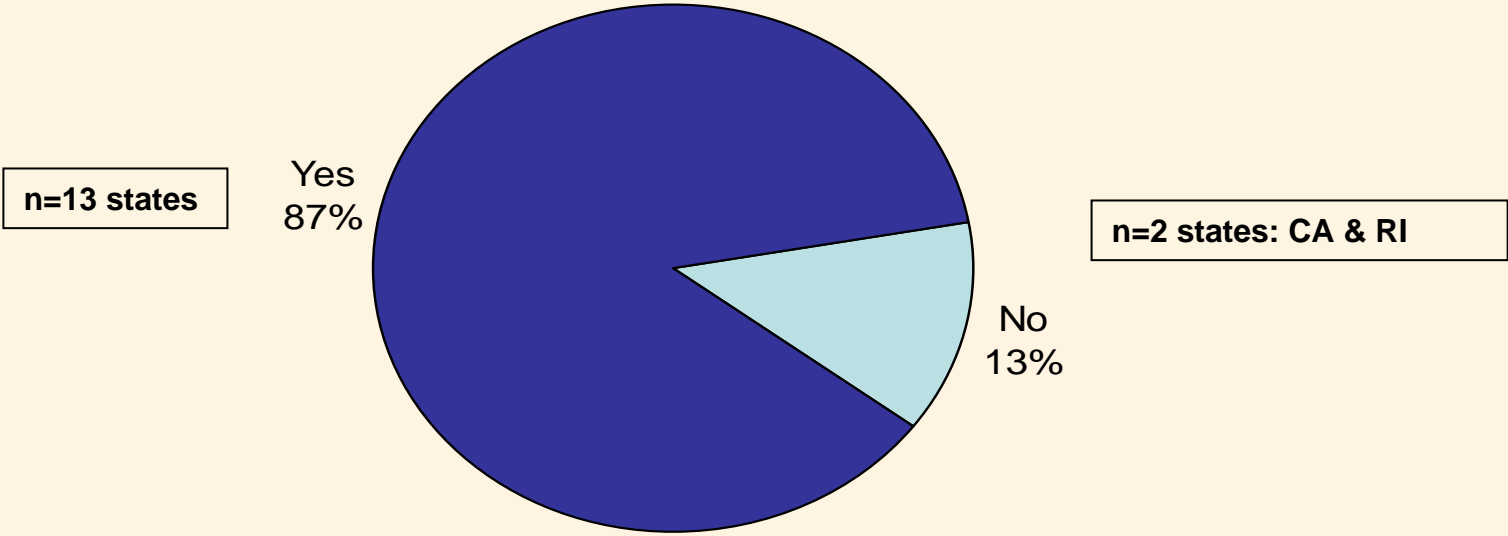


# ACAP Survey on Redeterminations and Citizenship Documentation Impact

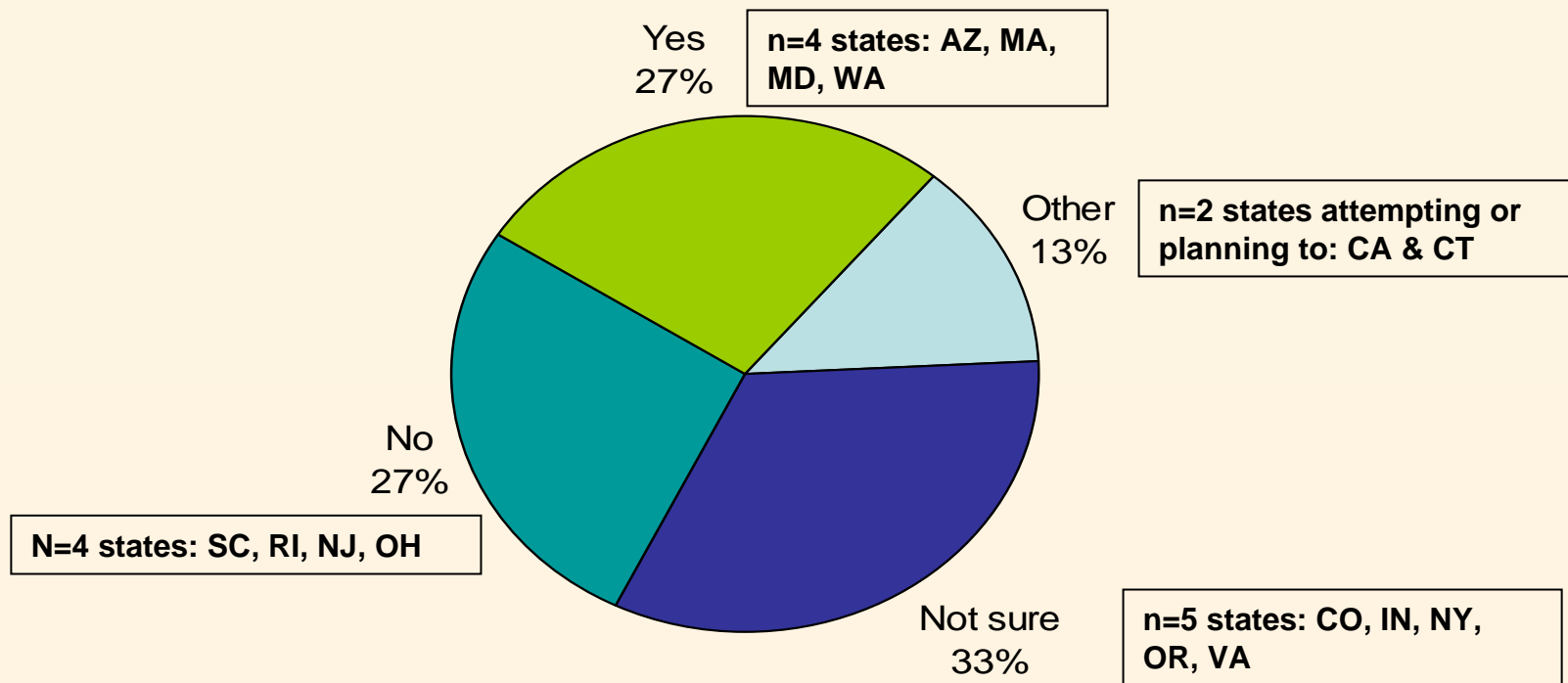
- Web-based survey of ACAP plans developed by Network Health and ACAP
- Examine successful methods ACAP plans use for education and outreach regarding eligibility redeterminations
- Assess the impact to states and what methods plans are using to meet the new federal citizenship documentation requirement
- Survey conducted anonymously by ACAP in May-June 2007
- Results based on 28 responses from ACAP plan representatives



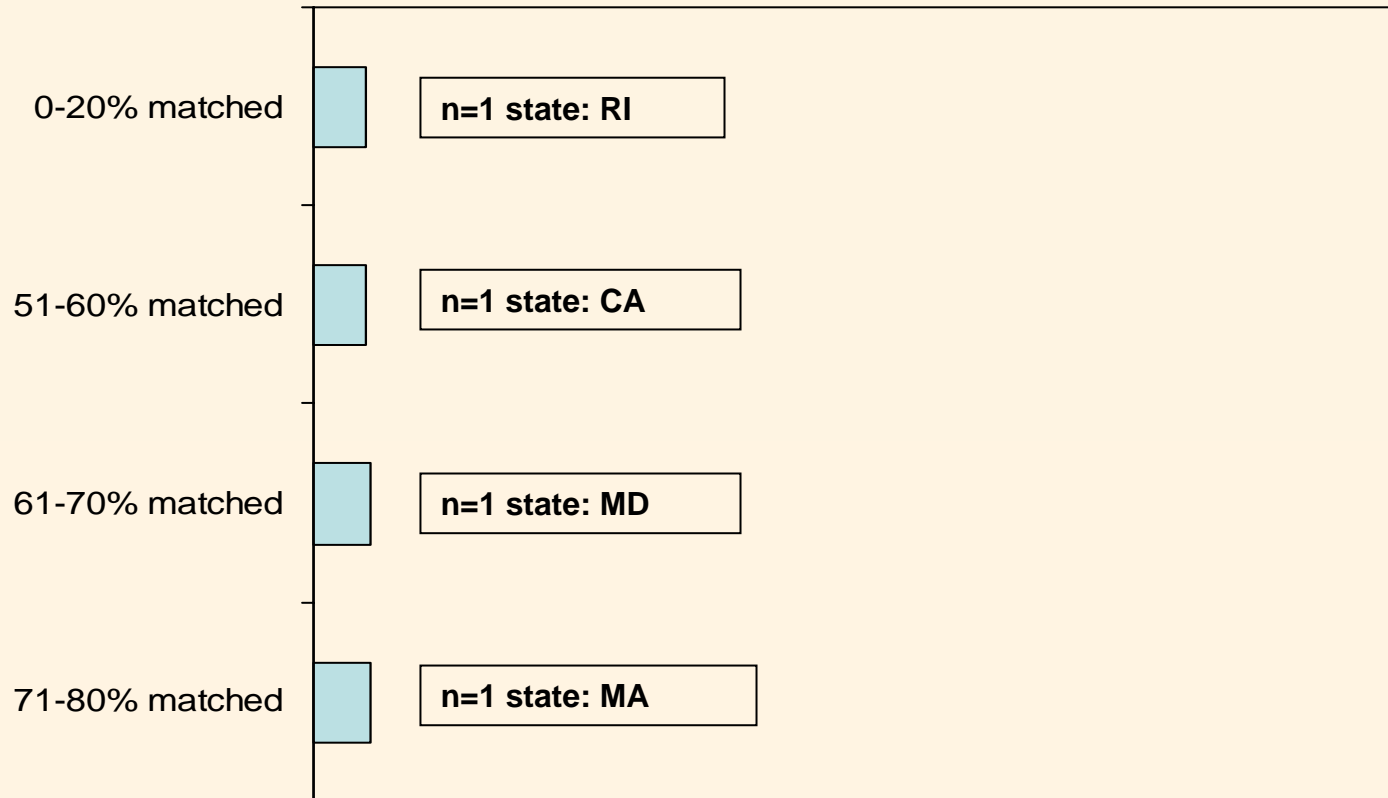
# Has the federal citizenship and identity requirement been implemented in your state for current Medicaid members?



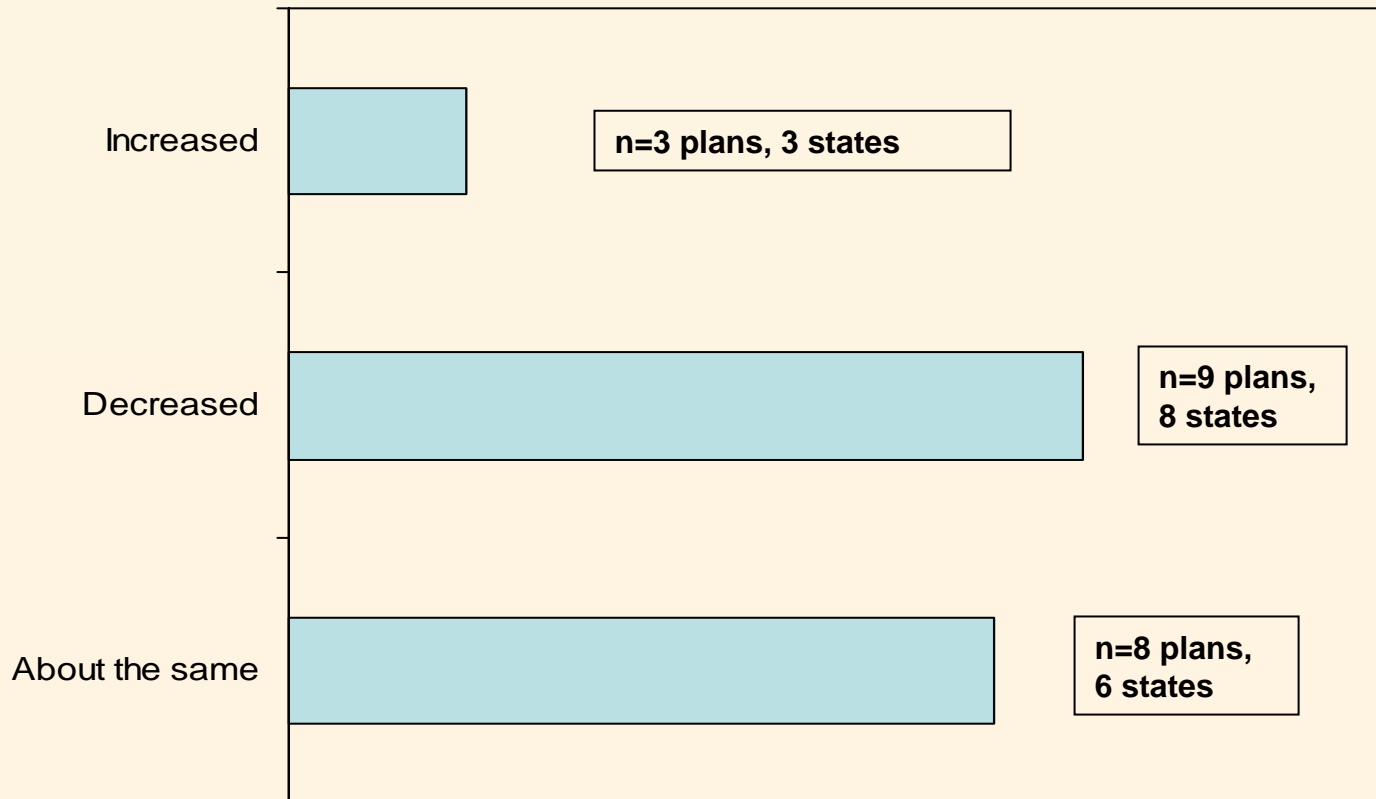
# Does your state do electronic matching for citizenship and identity, such as birth records, motor vehicles registry and other government agencies?



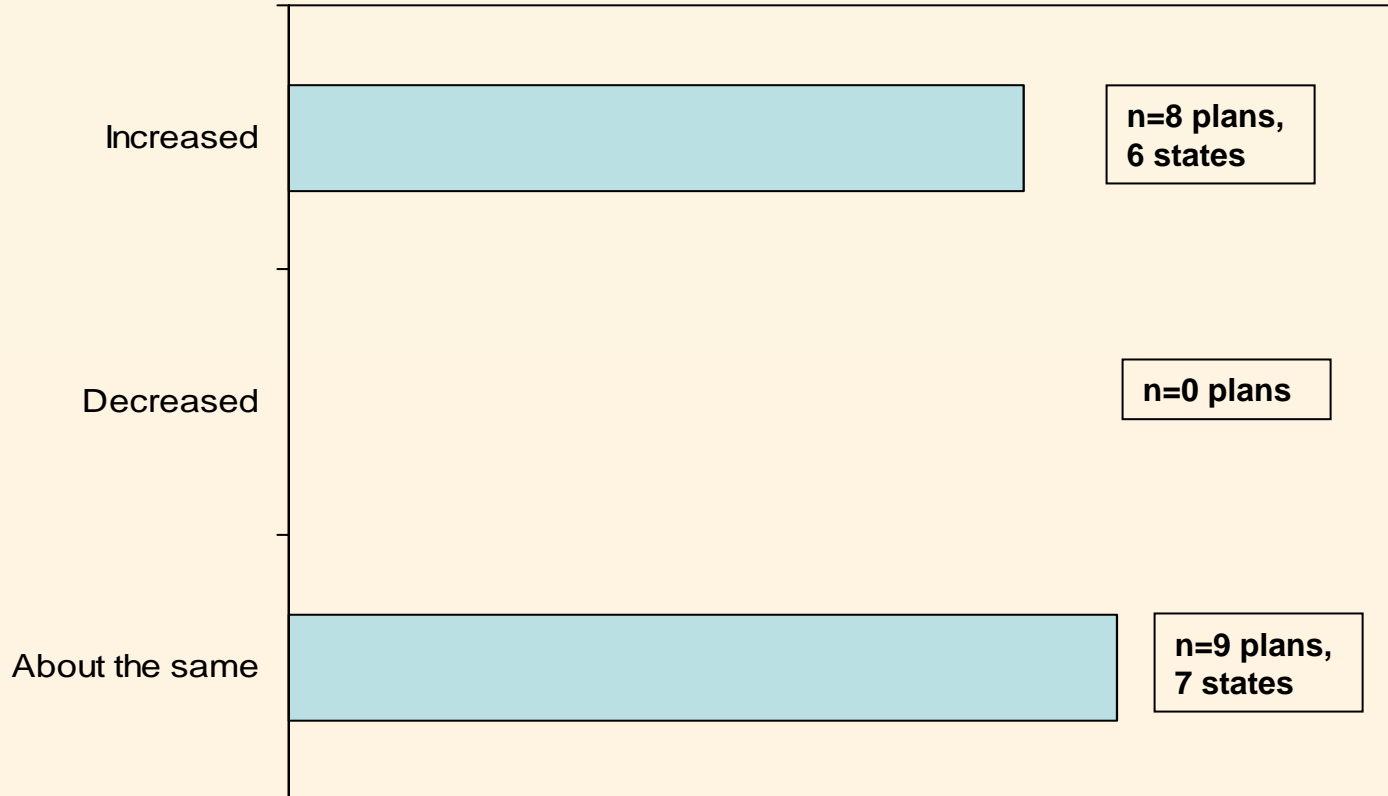
# What percentage of Medicaid members in your state have already been matched for citizenship and identity?



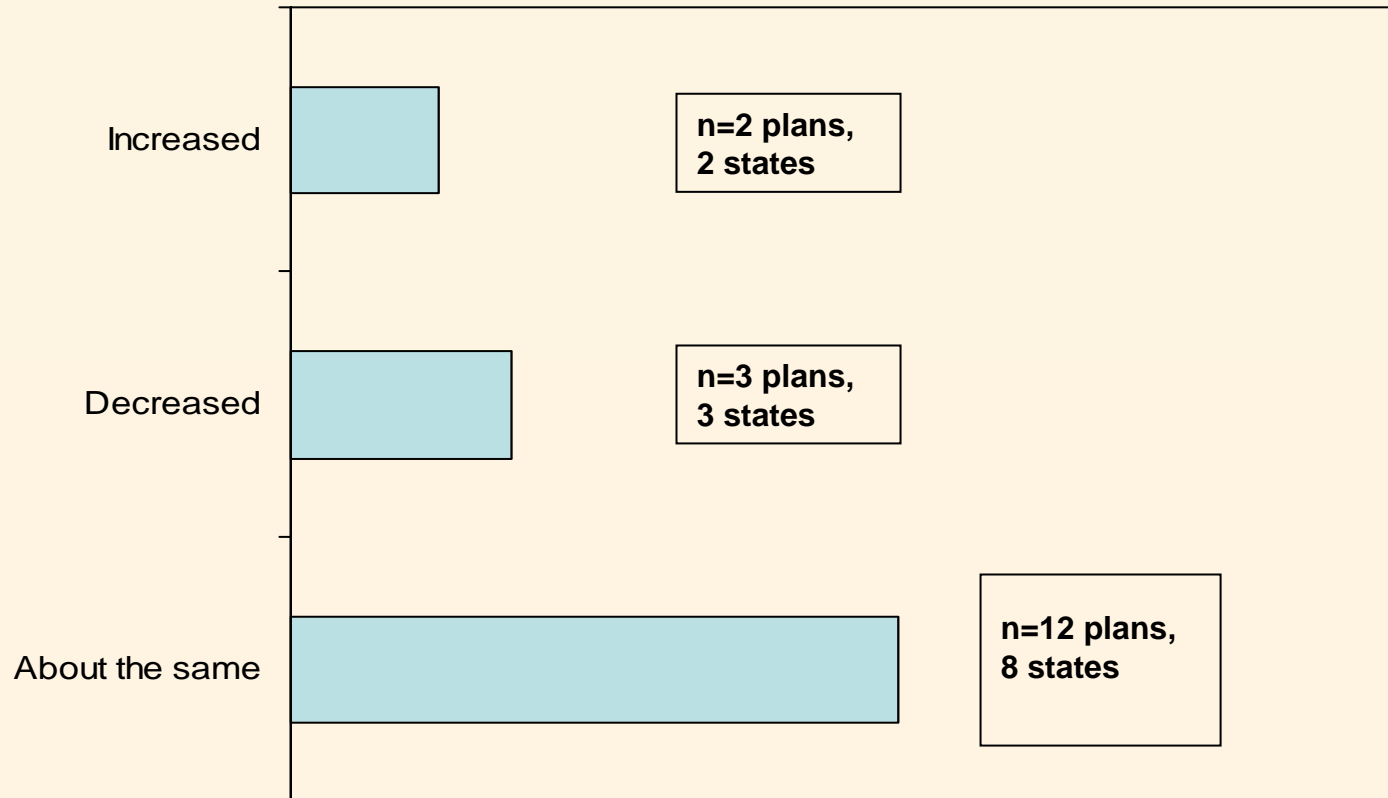
# Has your average new member Medicaid ENROLLMENT rate of Medicaid members increased, decreased or stayed about the same since the citizenship and identity documentation requirement?



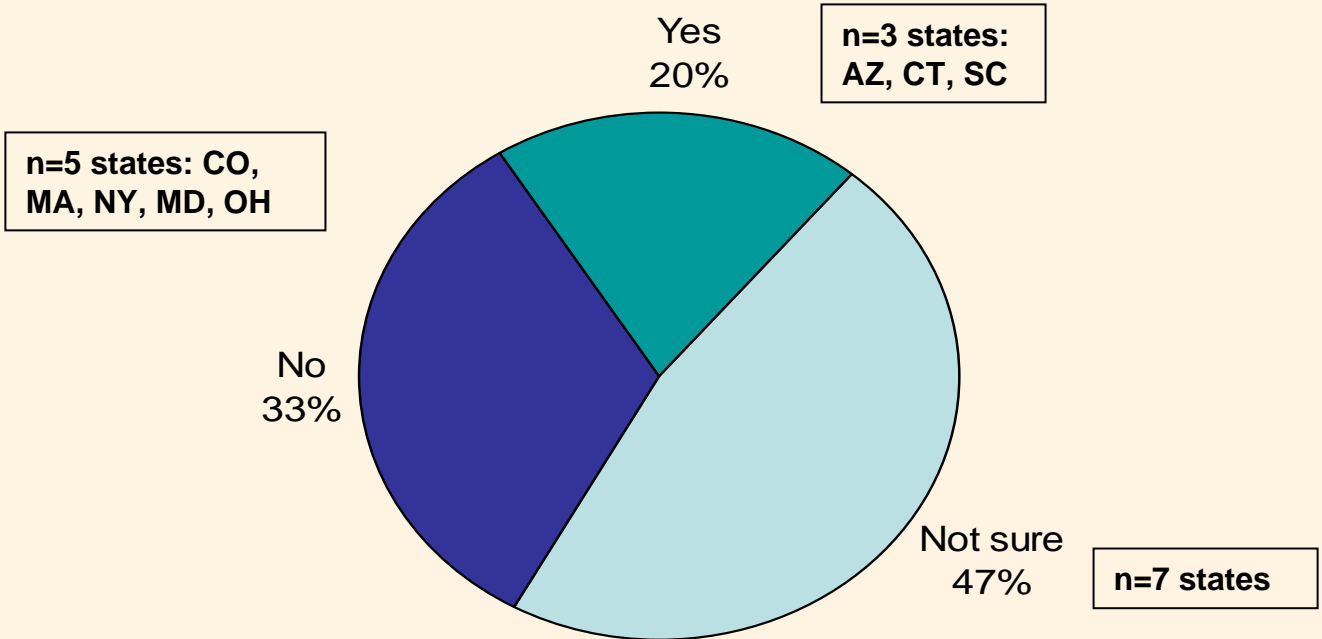
**Has your average DISENROLLMENT rate of Medicaid members selected for eligibility review (redetermination) increased, decreased or stayed about the same since the citizenship and identity documentation requirement?**



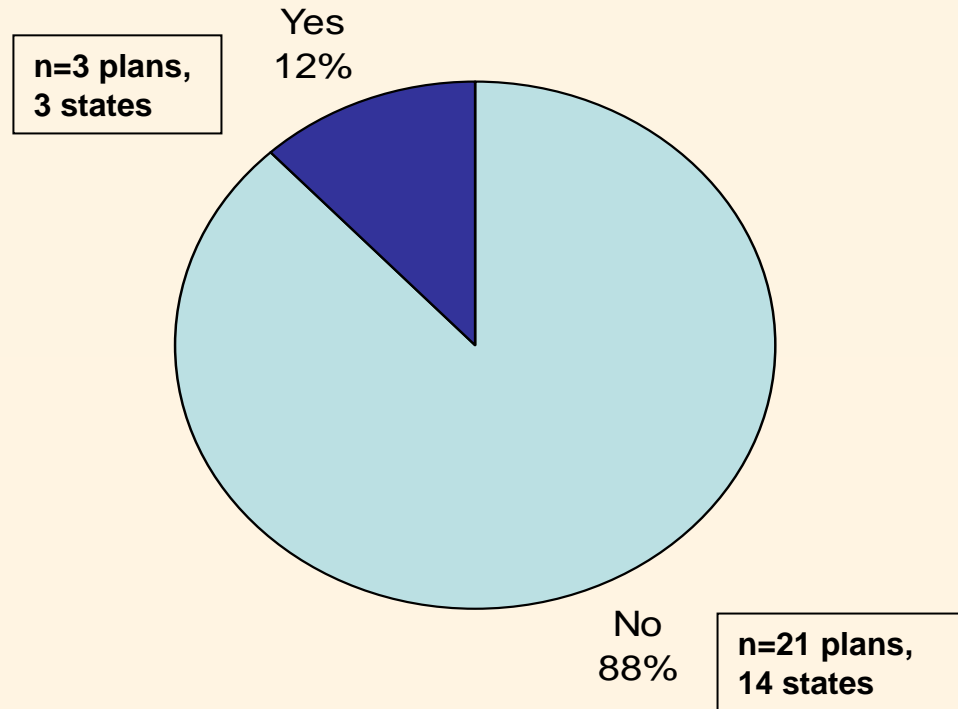
**Has your average RE-ENROLLMENT rate of Medicaid members selected for eligibility review (redetermination) increased, decreased or stayed about the same since the citizenship and identity documentation requirement?**



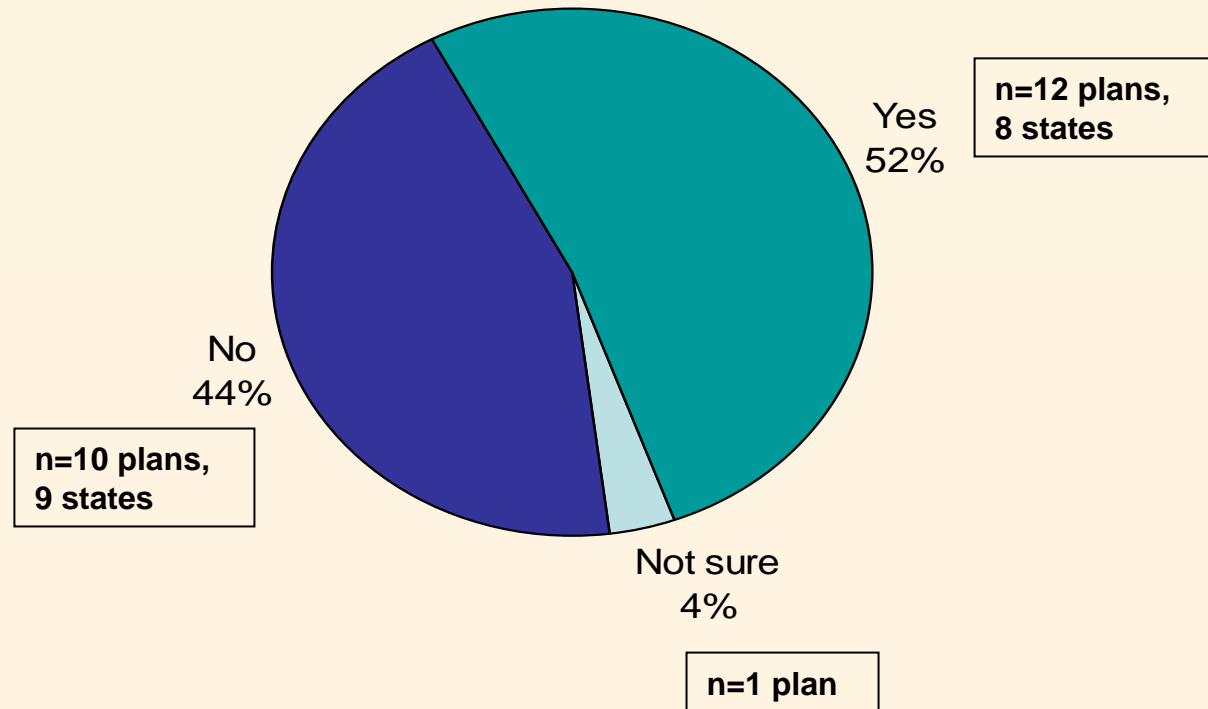
# Does your state specifically track disenrollments due to failure to meet the citizenship and identity documentation requirements?



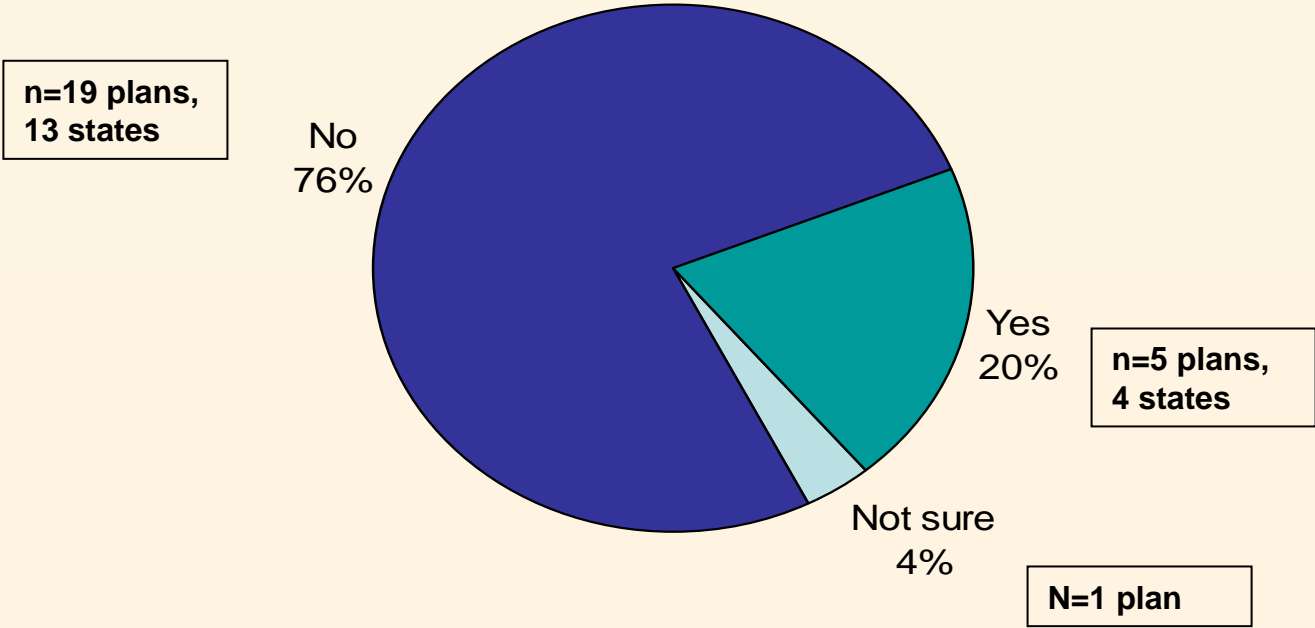
# Has your plan hired additional staff as a result of the citizenship documentation requirement?



# Has your plan conducted special trainings of existing or new staff as a result of the citizenship documentation requirement?



# Has your plan had to spend any significant additional resources as a result of the citizenship documentation requirement?



**If you have spent significant additional resources as a result of the citizenship documentation requirement, please explain.**

*“We have contracted with a community agency/legal aid firm to develop and conduct trainings of key community organizations on the requirements and will also employ this agency to assist with difficult cases.”*

*“More enrollment staff to review applications.”*

*“Hired outside firm to send postcards, make calls, and receive calls from members who need assistance with their paperwork.”*

*“Resources needed due to increased amount of re-enrollments.”*

*“Training costs.”*

*“Mostly the staff time involved in meetings, keeping up with the requirements and developing the tools to educate members and providers.”*



# Implementation of the Citizenship Requirement in Massachusetts

- Implementation of the C&I requirement began for all new Medicaid applications on 7/1/06 and for existing enrollees on 10/17/06
- October 2006 – 26% of new applicants were unable to provide C&I upon application and their status remained pending until C&I provided
- October 2006 – 34% of active caseload had been matched through other government systems such as Medicare, Div. of Transitional Assistance and the State Data Exchange (SSI status)
- January 2007 - Massachusetts received a \$3.95 million Federal grant to “Secure Verification of Citizenship through Automation of Vital Records” (only for post-1988 birth records)



# Implementation of the Citizenship Requirement in Massachusetts

- February 2007 – MassHealth distributes a list of over 40 community groups across the state who can assist enrollees with documentation
- February 2007 – MassHealth develops a Child Identity form where a parent/guardian can attest to the child's birth date and location
- April 2007 – MassHealth implemented identity matching agreement with Registry of Motor Vehicles, resulting in 370,000 identity matches
- May 2007 – 78% of active caseload matched or 927,306 individuals
- Only 26% of those matched for C&I (242,288) were through self-submitted documentation; 74% was through electronic matching



# Implementation of the Citizenship Requirement in Massachusetts

- Disenrollments have been minimized through state policy to grant automatic (and self-renewing) 60-day extensions to members who have completed all redetermination paperwork except for C&I
- Spring 2007 – MassHealth grants applicants who are only pending C&I access to the Uncompensated Care Pool until C&I is provided
- Fall 2007 – new questions will be added to the application so that members can request assistance for matching with Vital Statistics
- **Virtually no existing enrollees in Massachusetts have been disenrolled solely due to the C&I requirement**



# Questions?



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